

# **JCT Home User Agreement (ver.2025001)**

## **Article 1, Purpose of Agreement**

This Agreement aims to regulate the rights and obligations between the Company and the user during the use of the JCT Home application (APP) service provided by the Company.

## **Article 2, Definition of Terms**

The definitions of terms used in this Agreement are as follows:

1. "JCT Home" refers to the application (APP) provided by the Company on the Apple Store and Google Play online stores for users to download and install on their smart devices. This application can connect to the Company's brand smart home products and provide various related services, including but not limited to the functions currently built into the application and the functions that may be added or deleted in the future.
2. "The Company" refers to JCT Ltd., which provides the Company's brand smart home products, applications and other products or services, but third parties designated by the Company are also subject to the regulations of this Agreement.
3. "User" refers to an individual, group, unit, organization or company that has completed the JCT Home registration and uses it in accordance with the regulations of this Agreement.
4. "Smart devices" refers to various smart products that users can use JCT Home services. The types and scope of devices covered by JCT Home services will vary according to the specific planning of the Company.
5. "Our brand smart home products" refers to products marked with our trademark (English JCT) or Chinese name, including but not limited to smart electronic locks and various products added in the future.

## **Article 3. Agreement Publicity**

1. Our company shall fully publicize the contents of this agreement in the JCT Home public information so that users can easily review and understand the contents.
2. Our company reserves the right to amend or add or delete this

agreement, and the revised or added content shall also be fully publicized in the JCT Home public information.

#### **Article 4. Service Content**

1. The service content of JCT Home refers to the functions currently built into the application and open to devices, including but not limited to free or value-added functions.
2. The service content may be adjusted, added, deleted or stopped due to the specific situation of our company's product planning.
3. The service content and scope of JCT Home may vary in different countries or regions. Users should understand whether the country or region they are in affects the service content and scope of JCT Home.
4. The JCT Home application will be updated from time to time to stabilize the service content. Users should download and install the latest version on their devices by themselves or after receiving the update notification to maintain normal use.
5. Users should agree to automatic upgrades when receiving the firmware update notification of smart home products to ensure smooth service.

#### **Article 5, Agreement Establishment**

1. The agreement between the Company and the user is established after the user agrees to the content of this agreement.
2. The user presses the confirmation button when applying for use, which means that he agrees to the content of this agreement.

#### **Article 6, Agreement Application**

1. Before using JCT Home, users must complete the registration and provide the required relevant information. The Company may confirm the information provided by the user if there is any doubt. If it is confirmed that the user's information violates the relevant laws or the regulations of this agreement, the Company has the right to refuse their registration and use.
2. The user must ensure that the relevant information required for registration is true and does not violate the relevant laws and regulations of the country or region where the user is located regarding information

security and personal data privacy protection; the user's use of JCT Home must not damage the rights and interests of third parties and must comply with the relevant laws and regulations of the country or region where the user is located.

3. If the user provides false information or the use behavior violates the relevant laws or the regulations of this agreement, the user will not be able to obtain relevant legal protection, and the company has the right to restrict or terminate its use without notice.

4. The user should properly manage the information related to the use of JCT Home (including but not limited to account and password). If the user delivers the relevant information to a third party for use, it will still be regarded as the user's behavior, and the user shall bear all the consequences caused or derived from the behavior.

5. If the user finds or suspects that a third party is using his or her relevant information, he or she should immediately take necessary preventive measures (including but not limited to changing the account password). The company shall not be responsible or obligated to compensate for the consequences caused or derived by the user's failure to take necessary preventive measures.

6. Users who violate the provisions of this Agreement shall not claim any rights against the Company and JCT Home. If the Company is damaged by the user's violation of the provisions of this Agreement, the Company has the right to take legal action against the user to protect its rights.

## **Article 7, Intellectual Property**

All contents covered by JCT Home, including but not limited to works, pictures, files, information, data, architecture, source code and web design, are owned by the Company or other right holders in accordance with the law. Its intellectual property rights include but are not limited to trademark rights, patent rights, copyrights, trade secrets and proprietary technologies. If the third party's behavior without the Company's consent infringes on this intellectual property right and causes damage to the Company, the Company has the right to take legal action against it to protect its rights.

## **Article 8, Disclaimer**

The following circumstances may cause the suspension or termination of JCT Home related services, and the Company shall not be liable for compensation:

1. Application or product firmware update.
2. Sudden server or electronic communication equipment failure.
3. Natural disasters or other force majeure factors.
4. Other matters that cannot be attributed to the Company.

## **Article 9. Other matters**

1. Except for value-added services, all other services of JCT Home are provided free of charge. The company reserves the right to adjust, modify, suspend or terminate the services, and users shall not claim any compensation for this.
2. The networking function of JCT Home is limited to the use of our brand smart home products. Other brand products do not enjoy any services and rights, and any damages caused by them are not related to the company.
3. If any part of this agreement is judged to be invalid or unenforceable according to relevant laws and regulations, the rest of this agreement shall remain valid except for the invalid or unenforceable part.
4. This agreement shall be governed by the laws of Taiwan, and the Tainan District Court of Taiwan shall be the first instance court. If there are other matters not covered, they shall be handled in accordance with other applicable laws of Taiwan and relevant regulations of the competent authorities.

## **Article 10. Contact information**

Please visit the official website ([www.jctgo.com](http://www.jctgo.com)) for the contact information of the company.